

IAOP ON LOCATION

In Partnership with Sutherland

IAOP's Center for Social Impact Meeting of the Minds: Igniting Change Through Social Impact

Sutherland CLOUDLabs, 101 Mission Street, San Francisco, CA

September 20-21, 2023

DAY 1: PRESENTATIONS AND OPEN DIALOGUE

PLEASE SEE FACULTY LIST NAMES AND TITLES ON PAGE 3

16:30 PM- 17:15 PM	Registration, Networking and Continental Breakfast
17:15 PM – 17:30 PM	Welcome and Introduction of the Center for Social Impact <i>Debi Hamill, CEO, IAOP; Dan Lang, Senior Vice President, Sutherland and IAOP's Thought Leader for Social Impact; Maura Hudson, Senior Vice President, Colliers and IAOP's Strategic Advisory Board Chair</i>
17:30 PM - 18:00 PM	Opening Panel: A Conversation on Unpacking Social Sustainability in a Provider-Buyer Relationship <i>Debi Hamill, IAOP; Dan Lang, Sutherland; Kerry Hallard, GSA-UK; Jon Yarlett, Impact Sourcing Alliance; Michael Nacarato, Transamerica; Neil Hirshman, Kirkland & Ellis LLP</i>
18:00 PM – 18:15 PM	Refreshment Break
18:15 PM – 18:35 PM	Umbrella topic: Responsible Automation and the Impact of AI on Social Sustainability 5-minute "rants", followed by 15-minute audience open dialogue and Q&A <i>Facilitated by: Dan Lang and Michael Nacarato</i>
18:35 PM – 18:55 PM	Topic 1: AI and Impact Sourcing <i>Susanne Richter-Wills, ScaleHub (joining virtually)</i>
18:55 PM - 19:15 PM	Topic 2: Information Security <i>Mark Voytek, Voytechnology Partners</i>
19:30 PM – 19:45 PM	Topic 3: Growth of Fraud <i>Christiane Laframboise, Sutherland</i>
19:30 PM – 19:45 PM	Morning Recap <i>Maura Hudson, Colliers and IAOP Strategic Advisory Board Chair</i>
19:45 PM – 20:00 PM	Networking Lunch
20:00 PM – 20:20 PM	Umbrella topic: Applying lessons learned from Environmental Sustainability to Social Sustainability 5-minute "rants", followed by 15-minute audience open dialogue and Q&A <i>Facilitated by Jon Yarlett and Neil Hirshman</i>
20:20 PM – 20:40 PM	Topic 1: Community Vitalization/Paving the Way <i>Jon Browning, GMI</i>
	Topic 2: Measuring Progress/Striving for Success <i>Anthony Catajan. ADEC Innovations</i>

20:40 PM – 21:00 PM	Topic 3: Contract Terms/Aligning Culture <i>Tim Hopper, Microsoft (joining virtually)</i>
22:00 PM – 22:20 PM 22:20 PM – 22:40 PM 22:40 PM – 23:00 PM	Umbrella topic: Fostering the “Belonging” as Part of Inclusivity 5-minute “rants”, followed by 15-minute audience open dialogue and Q&A <i>Facilitated by: Debi Hamill and Kerry Hallard</i>
	Topic 1: Understanding and Ending Modern-Day Slavery <i>Rachel Ramenda, Vee Technologies</i>
	Topic 2: Inclusive Hiring and Ethical Wages <i>Jessica Mony, Appen (joining virtually)</i>
	Topic 3: Female Empowerment <i>Chitra Rajeshwari, Avasant</i>
23:00 PM – 23:15 PM	Refreshment Break
23:15 PM – 23:45 PM	What have we missed? Let us know what you are thinking. Open “rants” and great conversation!
23:45 PM – 12:15 AM	It’s a Wrap – Meeting of the Minds Recap: What did we learn, how do we implement it and what’s next? <i>Maura Hudson and Debi Hamill</i>
12:15 AM – 12:45 AM	Last by Not Least: IAOP and GSA join forces to foster the Industry for Good <i>Debi Hamill, CEO, IAOP and Kerry Hallard, CEO, GSA-UK</i>
12:45 AM	Thank You Cocktail Reception
2:00 AM	Optional After-Hours Event
DAY 2: WORKING GROUPS SUTHERLAND’S DESIGN LABS 128 SPEAR STREET, SF – IN PERSON ATTENDANCE ONLY	
	Continental Breakfast and Working Group Assignments <i>all are welcome to participate and contribute!</i>
	Initiative One: The Service Provider Registry and Verification Index <i>facilitated by Dan Lang and Amanda Safdar</i>
	Initiative Two: Utilizing the IAOP Network to Create a Connection/Placement Hub <i>facilitated by Stephanie Butterfield, Kim Maneeley and Neil Hirshman</i>
	Initiative Three: Developing Guiding Principles for Impact Sourcing <i>facilitated by Debi Hamill, Kerry Hallard and Jon Yarlett</i>
	Networking Lunch – Farewell for now, but not Goodbye!

IAOP ON LOCATION

In Partnership with Sutherland

September 20 and 21, 2023

Our Faculty

Debi Hamill, CEO, IAOP and Chair,
IAOP Center for Social Impact

Dan Lang, Senior Vice President, Sutherland
and IAOP Chief Advisor Social Impact

Maura Hudson, COP, Senior Vice President, Colliers
and IAOP Strategic Advisory Board Chair

Michael Nacarato, COP, Senior Director, Transamerica
and IAOP Strategic Advisory Board Vice Chair

Neil Hirshman, COP, Partner, Kirkland & Ellis LLP
and IAOP Strategic Advisory Board Chair Emeritus

Mark Voytek, COP, Founder and Managing Partner,
Voytechnology Partners and IAOP Chief Advisor
Thought Leadership

Jon Browning, CEO, Global Mentorship Initiative and
IAOP Strategic Advisory Board Member

Chitra Rajeshwari, Executive Director, Avasant
Foundation

Kim Maneeley, Senior Managing Director, IAOP

Kerry Hallard, CEO, GSA-UK and Chair, Global
Technology & Business Services Council

Jon Yarlett, COO, Intelligent Sourcing and Founder,
Impact Sourcing Alliance

Susanne Richter-Wills, VP of Partnerships EMEA,
ScaleHub

Jessica Mony, Head of Social Impact & Partnerships,
Appen

Christiane Laframboise, Vice President, Experience
Team, Sutherland

Anthony Catajan, General Manager, ADEC
Innovations-US

Stephanie Butterfield, Senior Manager, Corporate
Citizens & Customer Success

Amanda Safdar, Director Member Engagement, IAOP

Rachel Ramenda, Digital Marketing Specialist at Vee
Technologies and Creator of the website and
community <https://stopmodernslavery.org/>

Tim Hopper, Cloud Supply Chain Sustainability
Manager, Microsoft