



## **GSA UK Professional Awards Shortlist Announced**

### **New COVID-19 Response categories added to this year's programme**

London, 01 October 2020

The GSA is delighted to announce this year's shortlist for the GSA UK Professional Awards. The names of individuals and organisations below have all showcased excellence in strategic sourcing.

This year's Professional Awards saw the inclusion of new categories focused on corporate and partnership responses to COVID-19. The GSA witnessed a vast array of submissions in these new categories, so much so that the categories had to be further broken down to best reflect the breadth of programmes and achievements.

Kerry Hallard, CEO of the Global Sourcing Association UK said: "The quality of submissions to these Awards continues to increase, as we see ever more dynamic and innovative collaborative programmes presented to us. Again this year a very impressive shortlist and all those on it should be commended.

The industry response to COVID-19 was phenomenal. Service providers around the world really pulled out all the stops to not just keep the lights on but the wheels of industry turning for their clients. We felt it was essential to recognise these amazing contributions and collaborations and to applaud the success and highlight the importance of our industry. We have been truly amazed by the programmes and responses delivered all around the world and it makes me incredibly proud of our industry and all those within it."

Those who have been selected by our team of judges to claim the ultimate prize will be announced in the GSA's first virtual awards ceremony on **12 November 2020**.

The shortlist for the awards is below:

#### **Rising Star of The Year**

Shabib Kumar Dabgotra – NTT Data Services  
Laura Quinn – Durhamlane  
Rajesh Prabhakaran – NTT Data Services

#### **Manager / Consultant of The Year**

Mark Stockwell-Weeks, Sitel Group  
Ivan Gasperetto, Techifide  
Lauren Tennant, Horizon Seven

#### **Automation Champion of the Year**

Nilendra Singh, NTT Data Services  
Darren Atkins, Royal Free Hospital

#### **Digital Champion of The Year**

Christopher Bates, Ashurst  
Tom Castle, Futurice

#### **Strategic Leader of The Year**

Lauren Tennant, Horizon Seven  
Jitin Aggarwal, NTT Data Services



### **Excellence in Strategic Sourcing**

Intetics  
TestingXperts

### **Excellence in Relationship Management**

Sitel and John Lewis  
Ascensos  
EXL  
SSC

### **Excellence in Transformation**

Intetics  
NTT Data Services  
Miratech  
TCS

### **Excellence in Customer Service**

Intetics  
Miratech  
Ascensos  
TCS

### **Excellence in Business Service Delivery**

NTT Data Services  
TestingXperts  
Durhamlane  
TCS

### **Best Near Shore Team**

Ascensos  
Miratech  
Intetics  
NTT Data Services

### **Best Far-Shore Team**

Techifide  
EXLService  
Sitel UK

### **Best Shared Services Team**

TCS  
Clariant

### **Award for Inclusion and Diversity Programme of the Year**

CGI  
Aviva

### **Award for Wellness in the Workplace**

CGI  
NTT Data Services



### **Best Corporate Response to Covid-19**

#### **For Best Employee Focussed Response**

Aviva  
TestingXperts  
Xceed Contract Centre and Exceed  
NHS SBS

#### **For Best Technology Response**

Scalefocus  
SSCL  
SoftServe

#### **For Overall Company Response**

Aviva  
NTT  
TCS  
Parseq  
NHS SBS  
SSCL

### **Best Collaborative Response to Covid-19**

#### **Best Collaborative Response**

SSCL  
Ashurst  
EXL  
Ascensos

#### **Best Partnership Response**

Ashurst  
Ascensos  
TCS  
EXLService

### **About the GSA**

The Global Sourcing Association (GSA) is the industry association and professional body for the global sourcing industry, and home of the **Global Sourcing Standard**. Its overriding objective is the ongoing development and dissemination of the Standard and supporting portfolio of qualifications in order to improve the benefits from, and positive reputation and therefore size of, the global sourcing industry.

The GSA also serves to share best practice, trends and connections across the globe and to bring the global community together in a wholly interactive manner for the first time. **The Global Sourcing Association UK**, also known as **GSA-UK**, was formerly known as the National Outsourcing Association in the UK.

### **Media Enquiries**

**Kerry Hallard, CEO of the Global Sourcing Association, is available for interview** – please contact Debbie Mackay: [debbiem@gsa-uk.com](mailto:debbiem@gsa-uk.com)